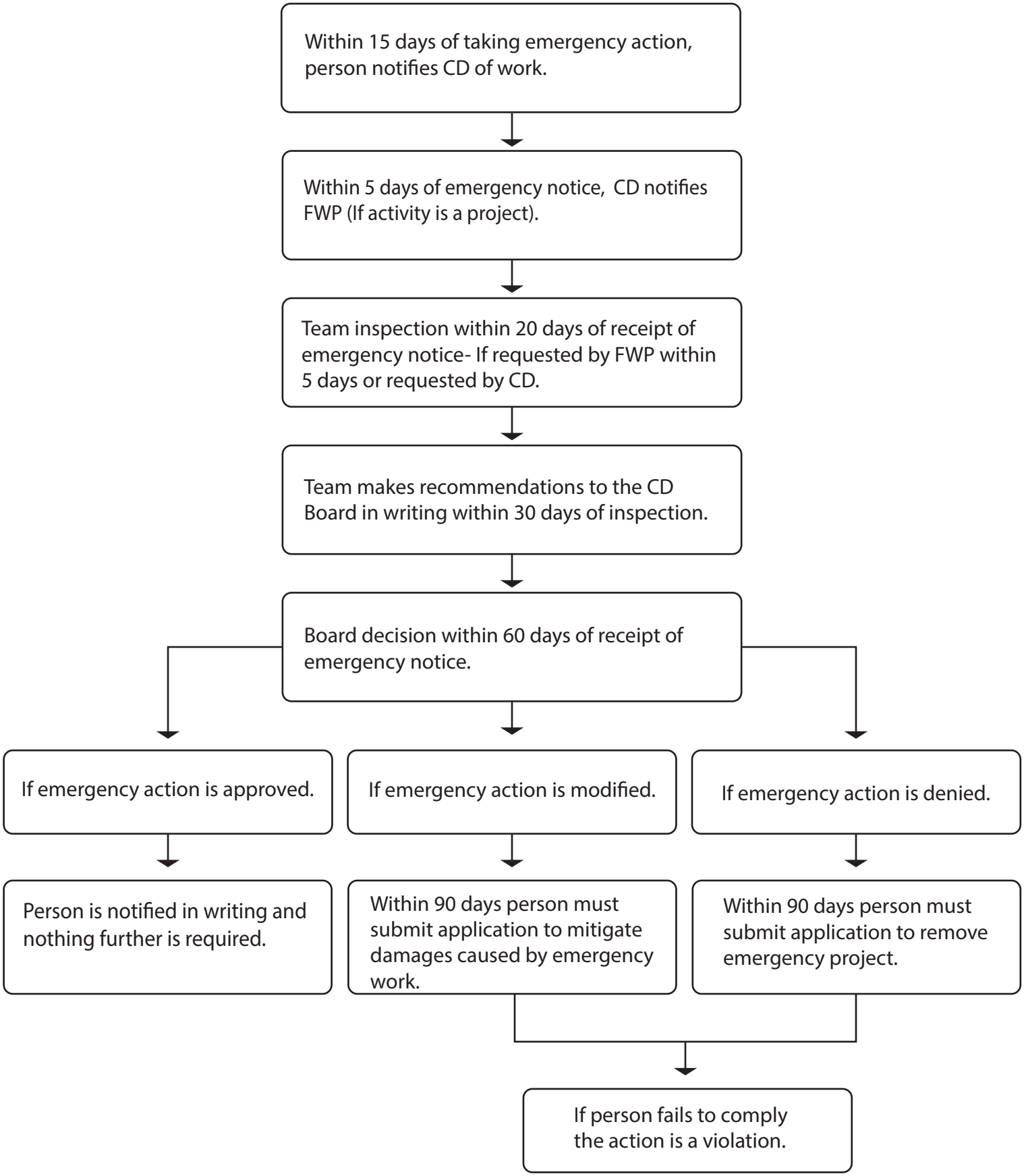310 EMERGENCY PROCESS