

Peer Networks and Other Best Practices

The Resilient Neighbors Network

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What peer networks do you currently participate in?

- Professional Associations?
- Networking Groups?
- Alumni Associations?
- Neighborhood Associations?

The Context: “Whole Community”

Whole Community is a philosophical approach in how to conduct the business of emergency management.

Benefits include:

- Shared understanding of community needs and capabilities
- Greater empowerment and integration of resources from across the community
- Stronger social infrastructure
- Establishment of relationships that facilitate more effective prevention, protection, mitigation, response, and recovery activities
- Increased individual and collective preparedness
- Greater resiliency at both the community and national levels

But what does it really mean?

- What does this mean to you?
 - Who do you work with?
 - What have you seen that was successful?

And, why do it?

- Complex problems requiring multiple actors...



And, why do it?

- Resource scarcity
- Meeting the needs of diverse stakeholders
- Incorporate the most vulnerable
- Leverage existing capabilities
- The value of using trusted voices
 - Diffusion of Innovations
 - Mulling

But, how?

- Stakeholder Mapping
- Co-Mentoring
- Fostering Collaboration
- Identifying shared value spaces

Resilient Neighbors Network



Charter members, Resilient Neighbors Network Steering Committee.

- A new peer-to-peer sharing network among communities working to become disaster resilient and sustainable.
- Includes a steering committee of 10 pilot community representatives and an NHMA facilitation team.
- Created in 2012 with support from FEMA and a Blue-Ribbon Advisory Team.
- Completed framework plan for RNN in 2012.
- Met last week to discuss 2013-2014 goals.

10 RNN pilot communities



Augusta, GA
Central Shenandoah Valley, VA
Charlotte-Mecklenberg, NC
Grays Harbor County, WA
Hillsborough County, FL

Jefferson County, WV
Pasadena, TX
Rockford, IL
Tulsa, OK
Vermont

Characteristics of RNN Communities

Horizontal & Vertical Connections



Extensive stakeholder outreach and engagement



Multi-objective management



Floods have haunted Tulsa through its history. Since Tulsans mobilized for resilience, the city has not had a major flood in 25 years.



Holistic approach to resilience



**Environmental Services booth
at community events**

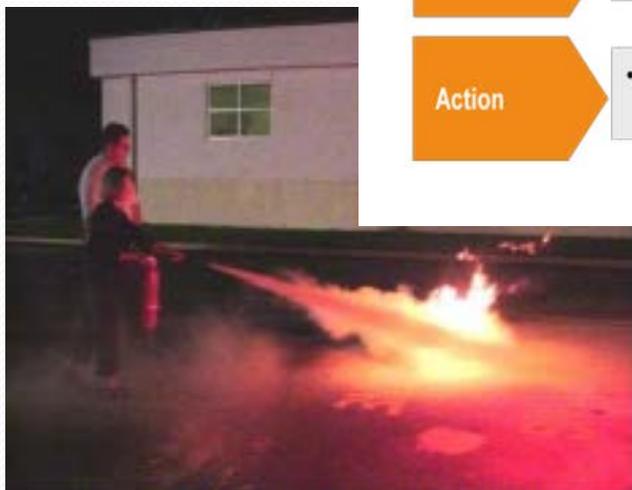
Communication catered to audience values & needs



Diverse funding strategies, including local investment

Vision Component	Measure	Metrics (units)	FY2011 Actual	FY2012 Target	FY2013 Target
Quality Data	•Risk MAP data can be relied upon as reflecting current conditions	•Percent of mapped miles meeting New, Validated, Updated Engineering Standard (NVUE)	51%	52%	56%
Awareness	•Risk MAP is increasing awareness of flood risk	•Percentage of local officials with flood risk awareness in Risk MAP communities	68%	70%	70%
Action	•Risk MAP is being deployed widely	•Percentage of population where Risk MAP has been deployed	37%	43%	46%

Figure 2: Risk MAP Key Performance Measures



Training through CERT exercise.

Actively seek peer support



Seven charter members of the Resilient Neighbors Network met in Colorado, July 2012. Seated: Marcy Leach, Rockford, IL, and Sheryl Siddiqui, Tulsa, OK. Standing: Chuck Wallace, Grays Harbor County, WA; Daya Dayandanda, Pasadena, TX; Barbara Miller, Jefferson County, WV; Mike Kline, Vermont; Tom Bennett, Tulsa, OK.

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