Sustainability Workshop
July 24, 2018

Tuesday
July 24, 2018

Best Western Heritage Inn
1700 Fox Farm Road
Great Falls, MT

Registration 8:30 – 9:00 am
Workshop begins at 9:00 am

EFFECTIVE SUSTAINABILITY OF RURAL AND SMALL SYSTEMS WORKSHOP

CEC's: 0.6 (Dual)

No Registration Fees!!!

MONTANA RURAL WATER SYSTEMS, INC.
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Friends Helping Friends!

Montana Rural Water Systems
925 7th Avenue South
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Phone: 406-454-1151
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NATIONAL RURAL WATER ASSOCIATION
Region 8 Environmental Finance Center

The Agenda/PowerPoints and Handouts have been developed by Rural Development and EPA to assist ALL Utilities in addressing their most pressing challenges in Management of their Utilities Operations and Infrastructure!

"EFFECTIVE SUSTAINABILITY OF RURAL AND SMALL SYSTEMS WORKSHOP!"

Tuesday
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Training will be conducted by
Rory Schmidt
Julie Allen
Montana Rural Water Systems
With guest speakers:
Anna Miller, DNRC
Karen Sanchez, USDA
Craig Carlson, USDA
Other speakers TBA

TEAM RURAL WATER
Team Rural Water

WORKSHOP AGENDA

8:30 – 9:00am Registration

Introductions & Workshop Objectives

Overview of Key Management Areas

Utility 'Self-Assessment' Exercise

Self-Assessment Results Discussion

12:00 – 1:00pm Break for Lunch

Improving Outcomes Exercise

Practices, Tools, and Measures Discussion

Information and Resources for Improvement Discussion

Action Plan Discussion/Exercise

4:00pm Workshop Feedback

Please Pre-Register by emailing or calling the MRWS Office at mrws@bresnan.net or 406-454-1151 Let them know your name and utility that you will be representing!

"This workshop will help utilities address a full range of challenges and improve the management of their operations and infrastructure."

- ✓ ***How to deliver increasingly efficient, and higher quality services***
- ✓ ***How to improve long-term sustainability and increase resiliency***
- ✓ ***How to use the Rural and Small Systems Guidebook to Sustainable Utility Management to make improvements at your system***

Utilities will learn how to make improvements in the Ten (10) Key Management areas, focusing first on their most pressing Challenges.

Everyone involved in the "Decision Making" process should attend...

Mayors/Managers, Council/Board Members, FO's/Clerks/Bookkeepers to Public Works Directors and Utility W/WW Superintendents.

THE TEN (10) KEY MANAGEMENT AREAS

Product Quality

Customer Satisfaction

Employee & Leadership Development

Operational Optimization

Financial Viability

Operational Resiliency

Infrastructure Stability

Community Sustainability & Economic Development

Water Resource Adequacy

Stakeholder Understanding & Support